

Policies & Terms of Service

Dener Céide Productions

1. General Agreement

By engaging with Dener Céide Productions, you agree to the following Terms of Service and Policies. These terms are designed to ensure a professional, transparent, and high-quality experience for all parties.

2. Booking & Payments

- A deposit (typically 50%) is required to secure all bookings.
- The remaining balance must be paid in full prior to the delivery of final files.
- Payments are non-refundable once work has commenced.
- Accepted payment methods will be communicated at the time of booking.

3. Scheduling & Cancellations

- A minimum of 24–48 hours notice is required for cancellations or rescheduling.
- Late cancellations may result in the loss of the deposit.
- Missed sessions (“no-shows”) are non-refundable.

4. Revisions & Turnaround Time

- Each project includes a limited number of revisions, defined per service.
- Additional revisions may incur extra fees.
- Turnaround times vary depending on the scope of the project and will be agreed upon in advance.

5. Creative Direction & Final Approval

- Clients are encouraged to provide clear references, direction, and expectations.
- Final creative decisions may be guided by Dener Céide Productions to ensure the highest level of sonic quality.
- Approval of final files constitutes completion of the project.

6. File Delivery & Storage

- Final files will be delivered in agreed formats (e.g., WAV, MP3).
- Project files, stems, and session files may incur additional fees unless otherwise agreed.
- Clients are responsible for downloading and backing up all files upon delivery.
- Dener Céide Productions is not responsible for file storage after delivery.

7. Ownership & Rights

- Ownership and licensing terms will be clearly defined per project.
- Unless otherwise agreed in writing, Dener Céide Productions retains the right to use completed work for portfolio, promotional, and credit purposes.
- Unauthorized use, resale, or distribution of work without proper agreement is strictly prohibited.

8. Confidentiality

- All client materials, sessions, and unreleased content are treated with strict confidentiality.
- No material will be shared publicly without client consent, unless otherwise agreed in writing.

9. Conduct & Professionalism

- A respectful and professional working environment is expected at all times.
- Any inappropriate behavior may result in immediate termination of services without refund.

10. Liability

Dener Céide Productions is not liable for:

- Loss of files after delivery
- Misuse of final materials by the client
- Delays caused by incomplete or late client submissions

11. Privacy & Data Use

- We collect only the information necessary to provide our services (e.g., name, email, payment details).
- Client information is used solely for communication, project execution, and service delivery.
- We do not sell or share personal information with third parties, except when required to complete services (e.g., payment processors).
- Clients may request access, updates, or deletion of their personal information at any time.

12. Acceptance of Terms

By booking or engaging services with Dener Céide Productions, the client acknowledges that they have read, understood, and agreed to these Terms of Service and Policies.